

Ruckus LTE AP Management Release Notes, 2018.03B

Supporting Software Release 2018.03B

© 2019 ARRIS Enterprises LLC. All rights reserved.

ARRIS, the ARRIS logo, Ruckus, Ruckus Wireless, the Ruckus logo, and the Big Dog design are trademarks of ARRIS International plc and/or its affiliates. All other trademarks are the property of their respective owners.

No part of this content may be reproduced in any form or by any means or used to make any derivative work (such as translation, transformation, or adaptation) without written permission from ARRIS International plc and/or its affiliates ("ARRIS"). ARRIS reserves the right to revise or change this content from time to time without obligation on the part of ARRIS to provide notification of such revision or change.

ARRIS provides this content without warranty of any kind, implied or expressed, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. ARRIS may make improvements or changes in the products or services described in this content at any time. The capabilities, system requirements and/or compatibility with third-party products described herein are subject to change without notice.

Contents

Overview.....	5
LTE AP Management 2018.03B Release Notes.....	7
New in this Release.....	7
Release Information.....	7
Supported APs	7
Feature List.....	8
Issues and Fixes.....	8
Resolved Issues.....	8
Open Issues.....	8

Overview

This maintenance release of Ruckus LTE AP Management includes user interface enhancement and defect fixes only.

LTE AP Management 2018.03B Release Notes

- [New in this Release.....](#) 7
- [Issues and Fixes.....](#) 8

New in this Release

Release Information

This section summarizes product information for the Ruckus LTE AP Management 18.03B release.

Product Name: Ruckus LTE AP Management

Release Version: 18.03B_LTE

Release available: May 17, 2019.

- **Management Service:** User interface branding, updates to the banner, and defect fixes.
- **Mobile Application:** No changes since LTE 2018.03A release.

How Do I Get Support?

For product support information and details on contacting the Ruckus Customer Services and the Support Team, go to the Ruckus Support portal: <https://support.ruckuswireless.com>, or <https://www.ruckuswireless.com> and select **Support**.

Supported APs

The following table lists the supported LTE APs in the current release.

TABLE 1 Supported LTE APs

APs	Category	Property
Q410	Indoor	<ul style="list-style-type: none">• Plug-in LTE: Low power AP• Stand-alone or plugged with R510/R610 Wi-Fi AP models. <p>NOTE Q410 always connects with PoE+ source only. WiFi APs may derive power from "PoE out" port on Q410 when plugged-in.</p> <ul style="list-style-type: none">• Single RF Carrier, 2x2 @ 1/2 W EIRP• Ceiling or Wall mount
Q710	Indoor	<ul style="list-style-type: none">• High-Capacity LTE• Dual RF Carrier 2x2 @ 1W EIRP

TABLE 1 Supported LTE APs (continued)

APs	Category	Property
		<ul style="list-style-type: none">• Ceiling or Wall mount
Q910	Outdoor	<ul style="list-style-type: none">• Category A LTE• Dual RF Carrier 2x2 @ 1W EIRP• Pole, Wall, or Strand-mount

Feature List

The following sections lists new features for the LTE AP Management release.

The management service under user interface is updated: replaced **CLOUD US** with **Ruckus LTE**.

Issues and Fixes

Resolved Issues

Following is a list of critical issues resolved in this release.

- In certain cases, the **Generate new logs** button on the user interface fails to create AP logs.
- In certain cases, inviting a local Administrator does not work.
- The Alarms count in the donut is misaligned after the count reaches a higher number.
- In certain cases, deleting a disconnected AP fails with an error 404.
- In rare scenarios, the AP analytics might not be displayed.

Open Issues

Following is a list of unresolved issues in this release.

- In certain cases, using the Safari browser, from **Access Points > LTE tab > Add columns>**, the **Settings** icon cannot be clicked.
- In certain cases, using the Safari browser, in the **Access Points >** window, the headings of the tables disappear when the mouse pointer is hovered over them.
- In certain cases, using the Safari browser, the title bar of the **Alarms View** window disappears when the column width is adjusted.
- In certain cases, Alarms persist even after **Clear event** is received for the same alarm.
- In certain cases, after an LTE AP is recovered, the "Configuration pending. Please make sure AP is Connected to Cloud" alarm appears on the tenant portal.



© 2019 ARRIS Enterprises LLC. All rights reserved.
Ruckus Wireless, Inc., a wholly owned subsidiary of ARRIS International plc.
350 West Java Dr., Sunnyvale, CA 94089 USA
www.ruckuswireless.com